



ANTI CORRUPTION COALITION UGANDA

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TERMS OF REFERENCE

DOCUMENTING PUBLIC SERVICE DELIVERY STANDARDS FOR CRITICAL SECTORS OF HEALTH, EDUCATION, LIVELIHOODS, JUSTICE AND ENVIRONMENT

1.0 INTRODUCTION

Anti-Corruption Coalition Uganda (ACCU) was established in January 1999 and officially registered as an NGO in 2004. ACCU unites like-minded individuals and organizations dedicated to raising awareness, exposing and advocating for the reduction of corruption in Uganda. Since its inception, ACCU has been committed to fostering an accountable and corruption-free society through diverse initiatives, often with support from various development partners. At the national level, ACCU collaborates with Civil Society Organizations (CSOs) operating in the accountability sector while on the local front, ACCU works with and through Regional Anti-Corruption Coalitions (RACCs) distributed across the country, as well as grassroots member organizations to ensure that voices of citizens are effectively represented across the national agenda.

2.0 BACKGROUND

Annually Uganda loses approximately Ugx 9.14tn to corruption¹. In addition, the Annual Corruption Perception Index by Transparency International has consistently ranked Uganda poorly in terms of fighting corruption despite government's effort to establish legal, policy and institutional frameworks to fight corruption in Uganda². In addition, Uganda has been in the midst of several corruption scandals involving billions of shillings.

Corruption in Uganda is mainly caused by; weak citizen capacity to engage government on accountability, limited citizen monitoring of public services, limited access to information, low state responsiveness to citizen accountability demands, poor implementation of anti-corruption laws, limited capacity of anti-corruption agencies, impunity, patronage and mild political will to fight some forms of corruption. This has resulted into; poor public service delivery, high cost of delivering public services,

¹ Inspectorate of Government Report, Cost of Corruption in Uganda - 2021, Annual Report.

² Transparency International, 2023. Corruption Perception Index.

increasing national debt burden, denial of basic human rights, under-development and worsening economic conditions.

To address these challenges, Anti-Corruption Coalition Uganda is implementing a project titled 'Citizen Engagement for Accountability Project' with an overall objective of contributing to improved transparency and accountability among state and non-state actors in Uganda. The project seeks to enhance citizens' engagement and participation towards addressing corruption in Uganda.

It is anticipated that the project will contribute to; enhanced capacity of Local Government actors to respond to citizens' accountability demands, enhanced engagement of state actors on implementation of effective anti-corruption measures, enhanced capacity of non-state actors to demand for accountability, heightened citizen led monitoring and reporting on public services and expenditures, strengthened engagements between citizens and state actors, increased citizen access to information through awareness campaigns and strengthened civil society capacity to spearhead accountability interventions.

3.0 SCOPE OF THE PROJECT

The Civic Engagement for Accountability Project is implemented in a total of 8 districts that include; Yumbe, Terego, Madi-Okollo and Obongi in West Nile and Moroto, Napak, Nakapiripirit and Nabilatuk in Karamoja. The project targets a total of: 7,200 youth; 1,360 government stakeholders; 50 CSOs; 80 Community Based Monitors and; 9,840,200 citizens directly and indirectly. The project supplements anti-corruption efforts by state and non-state actors. The project focuses on tackling corruption in critical service delivery sectors at both national and sub-national level; health, education, justice, infrastructure, livelihood and environment, which directly affect ordinary Ugandans.

4.0 JUSTIFICATION OF THE CONSULTANCY

Sustaining key public services is important and fundamental towards promoting good governance and accountability at all levels. This is recognized internationally by various treaty mechanisms that give countries an obligation to ensure sustainable development through delivery of key public services; education, health, livelihoods and access to justice. This also includes making sustainable budgetary contributions to streamline public service delivery.

In 2023, Uganda through the Ministries of Education, Health, Works, Local Government, Water and Agriculture undertook costing of key service delivery standards for the financial year 2023/24. This costing is considered as an approach to promote an efficient, effective, transparent and accountable government as well as to enable the public to effectively access key public services and enable citizen led monitoring of public service standards.

Despite all the above initiatives however, documentation of the service delivery standards in Uganda remains a big challenge mainly because the costed public service delivery standards have gaps in profiling and documentation. The available information concerning the documentation and profiling of key public delivery standards is scattered and inaccessible to the public.

Based on this background, ACCU will engage a consultant to document key public service delivery standards at national and sub-national levels for the sectors of health, education, livelihoods, justice and environment. The essence of this assignment is to identify and document key public service delivery standards, as a key parameter to guide citizen led monitoring.

5.0 GENERAL OBJECTIVE OF THE CONSULTANCY

The general objective of the consultancy is to engage the services of a competent firm/ individual to identify and document key public service delivery standards for the sectors of Health, Education, Livelihoods, Environment and Justice, as a key parameter to guide citizen led monitoring.

6.0 SPECIFIC OBJECTIVES

- To document key public service delivery standards in order to inform citizen led monitoring of public services at local and central government level.
- To provide recommendations on improving accessibility to information on key public service delivery standards.

7.0 NATURE OF ASSIGNMENT

The successful consultant will undertake the following major tasks:

1. To identify and document key public service delivery standards for the aforementioned sectors.
2. To consolidate the documented and costed service delivery standards.
3. To make recommendations on how documentation and profiling of service delivery standards can be improved by key stakeholders.

8.0 METHODOLOGY

Prospective consultants are encouraged to suggest the most suitable methodology that will factor in both qualitative and quantitative methods for this assignment. Consultants are required to illustrate an appropriate methodology with a clear sampling approach showing how they intend to collect and analyse data from different stakeholders. The choice of method must consider the capacities and needs of the different target groups and stakeholders in the different locations. The methodology will be discussed and finalized in consultation with ACCU.

9.0 EXPECTED OUTPUTS

Prospective consultants are expected to provide a detailed Technical and Financial proposal detailing the consultant/s understanding of the Terms of Reference - in respect to methodology, approach, tools, financial requirements and relevant CVs.

10.0 TIMEFRAME FOR THE CONSULTANCY

No.	Task	Days	Responsible Party
1.	Publication of the terms of reference	June 24, 2024	ACCU
2.	Delivery of Expression of Interest/Technical and Financial Proposals.	July 5, 2024	Consultants
3.	Submission of inception report	July 12, 2024	Consultant/s
4.	Delivery of the first draft of the report	August 9, 2024	ACCU & Consultant
5.	Validation of the report	August 14, 2024	ACCU and Consultant/s
6.	Submission of final report	August 16, 2024	Consultant/s

11.0 LEVEL OF EFFORT

- This assignment is expected to take 21 days.

12.0 RELEVANT SKILLS AND EXPERIENCE

The prospective Consultant is expected to possess:

- A master's degree in Social Sciences, Development studies, Law, Public Policy, Development Economics, Governance or any other related qualifications.
- At least 5 years of progressive experience in conducting similar studies (evidence of experience including referees should be included in the technical proposal).
- Demonstrated understanding of accountability and anti-corruption constitutional and policy environment, national strategies and programs, sectorial plans and strategies.
- Knowledge of policy analysis is required.
- Strong research skills including analytical and report writing skills (with the ability to produce concise, readable and analytical reports).

13.0 SUBMISSION OF PROPOSALS

Consultants who meet the above requirements should submit their technical and financial proposals to the Executive Director, Anti-Corruption Coalition Uganda on; info@accu.or.ug with a copy to; amarlon@accu.or.ug not later than **July 5, 2024**.